


VIRGINIA STATE
PARKS



Division of State Parks
203 Governor Street
Suite 306
Richmond, Virginia 23219-2010

Phone: 1-800-933-PARK
www.dcr.state.va.us
Joe Elton, Director

FOCUS FOR EXCELLENCE

At Virginia State Parks, you, the guest, are very important to us! As part of our ongoing commitment to provide excellent customer service, we would like to give you the opportunity to recognize a park staff member that demonstrated customer service that went beyond your expectations. Just fill out this card and return it to the office before you depart.

Park Name: _____

Staff Member Name: _____

Date of Incident: _____

Detailed Account of Customer Service Excellence: _____

Your Signature: _____ Date: _____

Thank you for helping us to recognize service excellence!



To recognize a park staff member who's provided excellent customer service, please cut out the above, fill it in and mail it to:

Paula Hill
203 Governor Street, Suite 306
Richmond, VA 23219-2010

Thanks for taking the time to provide this feedback.